CWNet Loyalty Program – Terms & Conditions

1. Eligibility

- The CWNet Loyalty Program is available to active CWNet customers aged 18 years and over.
- Membership is limited to two (2) cards per household.

2. Membership & Cards

- Customers must apply to receive a CWNet Member Card.
- Cards remain the property of CWNet at all times.
- Lost or stolen cards must be reported to CWNet as soon as possible.
- A $25 replacement fee applies for lost or damaged cards.

3. Use of the Card

- The CWNet Member Card must be presented at participating businesses to receive any available discount or offer.
- Discounts are only valid while the cardholder remains an active CWNet customer.
- For trade-based business please ensure that you advise that you are a loyalty member at the time of booking. Discounts may not be applied after invoices have been issued.
- Cards are non-transferable and may only be used by the approved holder.

4. Participating Businesses & Offers

- All discounts and offers are provided by independent participating businesses.
- Participating businesses have full discretion over whether a discount is applied and the type/value of the offer.
- Offers may change or be withdrawn at any time without notice.
- CWNet is not responsible for the quality, availability, or outcome of any goods or services provided by participating businesses.

5. Account Closure

- CWNet Member Cards must be returned upon closure of your CWNet account.
- A $99 non-return fee will apply if the card is not returned.

6. Program Changes

- CWNet reserves the right to modify, suspend, or cancel the Loyalty Program at any time.
- Updated Terms & Conditions will be available on the CWNet website.

7. Communications & Privacy

- By participating, you agree that CWNet may send occasional promotional emails relating to the Loyalty Program.
- CWNet will not sell, share, or distribute your personal information to third parties.

8. Misuse

- CWNet reserves the right to cancel or suspend membership if the program is misused or abused.

Contact

For any questions about the CWNet Loyalty Program, please contact CWNet directly.