

Bell Conveyancing × CWNet New Customer Offer

Terms & Conditions

1. Eligibility

This offer is available to active Bell Conveyancing clients who establish a new CWNet internet service.

To receive the offer, the applicant must declare that they are a Bell Conveyancing client at the time of application by entering Bell Conveyancing in the referral section of the CWNet application.

The offer cannot be applied retrospectively where Bell Conveyancing was not nominated at the time of application.

2. CWNet Fixed Wireless Offer

Eligible customers who connect to the CWNet fixed wireless network will receive their first monthly internet service bill free.

The offer applies to the monthly internet plan fee only and does not include equipment, additional services, non-standard installation charges or any other applicable charges.

3. NBN Offer

Eligible customers who connect to an NBN service through CWNet will receive 10% off the internet service plan fee on their first two monthly bills.

The discount applies to the internet service plan fee only and does not apply to equipment, additional services or other applicable charges.

4. Service Availability

CWNet fixed wireless services are subject to network coverage and a suitable connection being available at the customer's property.

Availability may be affected by factors including line of sight, terrain, buildings, trees, distance from CWNet infrastructure and other physical or technical limitations.

An address appearing to be within the CWNet coverage area does not guarantee that a connection can be provided. In some cases, a site survey may be required before CWNet can confirm service availability.

5. NBN as an Alternative

Where CWNet fixed wireless is unavailable, unsuitable, or the customer elects to connect using NBN, CWNet may be able to provide an NBN service, subject to NBN availability and the technology available at the property.

The NBN promotional offer outlined above will apply where the customer is otherwise eligible for the Bell Conveyancing offer.

6. Installation & Equipment

Standard CWNet installation conditions and equipment charges apply unless specifically stated otherwise as part of this offer.

A Wi-Fi modem/router is not included as part of the standard installation or this promotional offer. Customers may purchase suitable equipment from CWNet or use compatible existing equipment where appropriate.

Any non-standard installation requirements or additional costs will be discussed with the customer before proceeding.

7. Applying the Offer & Confirming Eligibility

The customer must nominate Bell Conveyancing in the referral section of their CWNet application at the time the application is submitted.

By claiming the offer, the customer authorises CWNet to contact Bell Conveyancing where reasonably necessary to confirm that they are an active Bell Conveyancing client.

Only information reasonably necessary to confirm eligibility for the offer will be exchanged for this purpose.

CWNet may withhold the promotional benefit where eligibility cannot be reasonably confirmed.

8. Other Offers, Rewards & Benefits

The Bell Conveyancing offer cannot be exchanged for cash or transferred to another account.

It may not be combined with another new connection, introductory or promotional discount unless otherwise agreed by CWNet.

Taking advantage of the Bell Conveyancing offer does not prevent an eligible customer from joining the CWNet Rewards Program or participating in other ongoing CWNet customer loyalty programs or benefits.

Eligibility for those programs remains subject to their own applicable terms and conditions.

9. General Conditions

All services remain subject to CWNet's standard service terms, Customer Relationship Agreement and applicable plan conditions.

Normal service charges will apply once the promotional benefit has been used.

10. Changes to the Offer

CWNet reserves the right to amend, extend or withdraw this promotion.

Any amendment or withdrawal will not affect an eligible promotional benefit already applied to an active service.

Where an eligible application has been submitted before the offer is withdrawn, the promotional offer will continue to apply to that application provided the service proceeds and all other eligibility requirements are met.

Contact Us

If you have any questions about this offer or need clarification on the eligibility requirements or terms, please contact CWNet before submitting your application.

Phone: 0429 659 220

Email: accounts@cwnet.com.au

Social Media: www.facebook.com/CWNetwisp

The contact us form on our website: www.cwnet.com.au/contact

Please note that CWNet team are available from **9am-5pm Monday to Friday and 10am – 3pm Saturday**.

Calling CWNet with a Hearing or Speech Impairment

If you have a hearing or speech impairment, you can call us via the National Relay Service:

TTY users: Call 13 36 77, dial 0, then ask for 0429 659 220

Speak and Listen users: Call 1300 555 727 then ask for 0429 659 220

Internet relay users: Visit the [NRS website](https://nrschat.nrscall.gov.au/nrs/internetrelay) (<https://nrschat.nrscall.gov.au/nrs/internetrelay>) and enter 0429 659 220

Translation into Different Languages

If you require this policy translated, you can contact the Translating and Interpreting Service (TIS National) via their website here - <https://www.tisnational.gov.au/> or call them on 13 14 50